



STAR PRODUCT INSTRUCTION MANUAL

Customer: _____

Product Name: _____

Serial Number(s): _____

SWL: _____

TABLE OF CONTENTS

03

Our Consulting & Compliance

04

The Star Way & Australian Standards

05

Platform Instructions

07

Operational Rules

05

Storage Guidelines & Platform Inspections



STAR CONSULTING

Star Aluminium is a leading consulting company that specializes in assisting customers in finding the perfect height access solutions. With a wealth of expertise and industry knowledge, their dedicated team is committed to meeting the unique needs of each client. Whether it's scaffolding, elevated work platforms, or other access equipment, Star Aluminium diligently analyses specific requirements and offers tailored recommendations to ensure optimal safety, efficiency, and cost-effectiveness. By providing comprehensive consultations and reliable guidance, Star Aluminium empowers customers to make informed decisions and achieve seamless access solutions that meet their exacting standards.

STAR COMPLIANCE

Star Aluminium is committed to ensuring that all their products meet strict compliance standards. With a strong focus on safety and quality, they meticulously adhere to industry regulations and guidelines. Their team of experts conducts thorough testing and inspections to guarantee that each product is manufactured to the highest standards of reliability and performance. By prioritizing compliance, Star Aluminium provides their customers with peace of mind, knowing that the height access solutions they receive are not only efficient but also meet all necessary safety requirements.



THE STAR WAY

With 25 years of experience in the height access safety industry, Star Aluminium brings a highly professional approach to their work. Their seasoned team combines expertise and innovation to deliver exceptional solutions to their clients. They prioritize a thorough understanding of each customer's unique requirements and strive to provide tailored recommendations that align with their specific needs. From initial consultations to implementation and ongoing support, Star Aluminium's professionalism shines through every step of the process. With a strong track record of delivering reliable and efficient height access solutions, they have earned a reputation for their unwavering commitment to quality and customer satisfaction.

AUSTRALIAN STANDARDS

Any Star platform should not be loaded with any more weight than what the Safe Working Load (SWL) recommends.

Scaffolds: AS/NZS 1576.1:2010, AS 1892.1:2018, AS/NZS 1664.1:1997, AS/NZS 1665:2004

Platforms: AS 1892.1:2018, AS/NZS 1664.1:1997, AS/NZS 1665:2004, AS 1657:2018, AS/NZS 1170.0-2002



PLATFORM INSTRUCTIONS

The following document will provide instructions and further information regarding the proper use of Star Aluminium's Platform range. Any further questions regarding the products usability features, please contact your sales representative from Star Aluminium.

PRODUCT FUNCTION:

Star Aluminium's truck access platforms are designed to provide a safe and efficient solution for accessing elevated areas of trucks. These platforms are specifically engineered to meet the unique requirements of various industries, such as logistics, transportation, and maintenance. By providing reliable and durable solutions, Star Aluminium enables businesses to enhance productivity, reduce downtime, and ensure the well-being of their personnel.

SAFETY DO'S

- Wear appropriate footwear.
- When climbing a ladder, always face the ladder.
- When climbing stairs, always face the direction of travel.
- Ensure boom arm/gate are down and locked in when using.
- Check all wheels are locked before using.
- Check warning labels and safety safety stickers before use.



SAFETY DONT'S

- Don't place on an uneven surface
- Only have one person climbing the stairs to the platform at a time
- Do not exceed the SWL of the platform in use
- Do not over reach off the edge of the platform.
- Do not use platform if any parts are damaged.
- Do not use platforms for any other purpose than it's intended use.



PLATFORM INSTRUCTIONS



USE OF PPE:

PPE equipment is essential when working on height access platforms. It provides crucial protection against hazards, reducing the risk of falls and injuries. Safety harnesses, hard hats, goggles, and non-slip footwear are examples of vital PPE. By enforcing PPE usage, companies prioritize worker safety, comply with regulations, and minimize liability. Ultimately, PPE plays a vital role in creating a safe work environment on height access platforms.

ASSEMBLY:

Star Aluminium offers platforms do be delivered to site either fully assembled and ready to use, or flat packed onto a pallet for easy shipping. If platform is delivered flat packed, please see assembly instructions.



OPERATIONAL RULES

PLATFORMS

- This platform consists of a main platform section and a stair access section with a gate for entry and exit.
- Before using the unit, it is important to check that it has been securely assembled.
- Prior to use, ensure that the surface is cleared and cleaned.
- Always enter and exit the platform in a forward direction, as explained in the "Safety" section.
- Users should not be on top of the platform while it is being transported between working areas, storage areas, or other working areas.
- Operators must pay attention to all relevant safety and operational stickers and features.
- Operators of this equipment must be familiarized with the instructions provided with the equipment and receive regular training based on those instructions.
- Measures should be implemented to ensure that only trained operators are given permission to use this unit safely.
- Operators with reading or language limitations should not use the unit. Similarly, operators who are fatigued or under the influence of alcohol or substances that may impair their ability to use the unit safely should not operate it.
- Prior to full assembly, no items or personnel should be present on the platforms.
- Avoid climbing on the guardrails or sides of the unit.
- Refrain from hanging or placing items on the guardrails.
- Do not intentionally rock or attempt to destabilize the platform.
- If the minimum headroom of 2m from the platform deck cannot be achieved, do not use the unit.
- Ensure that the platforms are stationary and brakes are applied when in use.
- The platform should only be used in the manner intended by the manufacturer and not for any other purposes.
- The platforms must be used on a level surface.
- This product is not insulated against electric shock and should only be used in an environment free of electrical hazards.
- If the all terrain wheel and jack kit has been supplied, ensure jacks are down and secure on an even surface before using.
- When moving platforms around via forklift or crane, remove the adjustable scaffold castors.



OPERATIONAL RULES

ADJUSTABLE PLATFORMS

- Move platform into desired position and lock all wheels.
- Make sure to adjust and set the platform into the appropriate height prior to use, and engage the locking pins into position to secure the platform.
- Platform can be accessed by climbing the ladder facing the steps.
- To adjust the platform back down, put tension on winch, pull out locking pins then slowly wind down.
- Once platform has been adjusted back down, place locking pins into position to secure the platform



****Please note that NO individual should be standing on the platform when adjusting the platform height to and from desired positions****



STORAGE GUIDELINES



When it comes to storing the unit, it is crucial to consider the environmental conditions. Factors such as high winds can potentially cause movement in the unit, which can be hazardous. Therefore, it is important to choose a storage location that minimizes exposure to strong winds or other adverse weather conditions. In addition to protecting the unit from environmental factors, it is essential to ensure that it is stored in a secure location to prevent unauthorized access. Unauthorized access not only poses a safety risk but can also lead to misuse or damage of the unit.

PLATFORM INSPECTION

In the event of a faulty platform, it is vital to take immediate action to ensure its safe handling. The platform should be promptly quarantined to prevent any further use or potential accidents. To summarize, if a faulty platform is identified, it should be promptly quarantined to prevent further use. Storing the unit in a secure location ensures unauthorized access is prevented. Lastly, when the product is no longer required, its disposal should align with relevant environmental legislation to ensure environmentally conscious practices are followed. For any damages, please contact your sales representative from Star Aluminium for us to investigate.



WARRANTY INFORMATION

Star Aluminium offers a back to base warranty and the warranty period is dependent upon the specific goods purchased and will be outlined in the original quotation and invoice. Star Aluminium warrants that for the duration of the warranty period, all goods will be free of faults arising from defects in workmanship and/or materials. If any part of the goods fail to operate correctly due to faulty workmanship or defective material during the warranty period, Star Aluminium undertake to repair or replace the product or part free of charge, provided that the following is adhered to:

The Buyer must contact Star Aluminium immediately upon becoming aware of any fault/defect. Star Aluminium will consult with the Buyer to determine whether the fault/defect is caused by faulty workmanship and/or defective parts, and if so agree to repair or replace the goods, or pay the cost of any of those remedies to the Buyer. If it is determined that the fault/defect has occurred due to miss-use of the goods or reasonable wear and tear, Star Aluminium will provide a quotation for the cost of repair or replacement, to be borne by the Buyer if they elect to proceed. Star Aluminium offer a back to base warranty meaning all costs associated with returning the goods for repair or replacement are the responsibility of the Buyer. Equally, the cost of return freight to the Buyer shall also be the responsibility of the buyer.

The warranty is in addition to any non-excludable legal rights and remedies conferred on the consumer under any applicable Act and any similar laws. To the extent permitted by law, Star Aluminium's liability for any non-excludable condition or warranty is limited to rectifying any defect at its option.

Subject to the requirements of any applicable Act or legislation and to the extent permitted by law, no liability (whether expressed or implied) of any nature whatsoever, is accepted by Star Aluminium for any consequential loss, damage or injury arising as a result of any fault in the Goods.

The warranty does not include any damage incurred to the goods during transit or transportation of any kind caused by abuse, accident or improper installation/assembly, connection, usage, operation, adjustment or repair or use of the goods other than in accordance with instructions issued by Star Aluminium.

The warranty will be void on goods that have been modified in any way or repaired by anyone other than Star Aluminium and without STAR Aluminium's approval. All goods have been designed for a specific purpose under established load ratings and any unofficial modification and/or repair can produce strain that the product is not designed to handle.

The following is applicable to all consumers purchasing goods in Australia: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



CONTACT US

If you have any further questions regarding the product, please feel free to contact us from the details listed below:

Star Aluminium Melbourne (Head Office)

Address- 3 Aegean Avenue, KEYSBOROUGH VIC 3173

Phone- 1300 305 200

Email- sales@staraluminium.com.au

Website- www.staraluminiumscaffolds.com.au/

Star Aluminium Brisbane

Address: 4/14 Hopper Avenue, ORMEAU QLD 4208

Phone: 07 3555 5210

Email- sales@staraluminium.com.au

Website- www.staraluminiumscaffolds.com.au/

